

POLICY STATEMENT

Our purpose is to be the provider of choice for innovative and sustainable building service solutions. Our people strive towards and are supported in delivering the highest Quality standards, whilst providing our clients value tailored to their specific needs.

The Board of Directors of Designer Group Engineering Contractors Holdings DAC is committed to delivering services and projects to our clients in a responsible manner. We make every effort to increase our customers experience, continually improve our business processes and support our clients in achieving their objectives and goals.

Our commitment to a **"Right First Time"** approach is at the core of our delivery, ensuring 'Lean' principles and continued innovation.

Designer Group Engineering Contractors Holdings DAC is committed to ensuring compliance with all applicable legislative and regulatory requirements as well as all relevant standards while continuing to develop partnerships with regulatory authorities.

To meet these aims, Designer Group Engineering Contractors Holdings DAC will:

- Define our business purpose and drive our strategic direction that complements our client requirements for excellence.
- Clearly define our business processes
- Continually improve quality performance against the targets set.
- Minimise waste and promote 'Lean' processes throughout our business.
- Continually develop and evaluate our Supply Chain

The success of this policy requires commitment from all employees, visitors, suppliers, and contractors. It is the responsibility of each employee to observe all rules and procedures and co-operate with the Company in complying with its statutory obligations. Employees must be aware at all times of the responsibility that they have. Responsibility for implementation of this policy lies with Designer Group Engineering Contractors Holdings DAC CEO, who ensures, through Senior Management, that the objectives of the policy are achieved.

The Company is committed in our pursuit of excellence through the provision of competent and adequate resources to lead our compliance in areas of audit, non-conformity, customer satisfaction and process efficiencies.

This policy is communicated, implemented, and maintained at all levels throughout Designer Group Engineering Contractors Holdings DAC to ensure its continuing suitability and appropriateness. It is available to external interest parties upon request.

'Our quality is the benchmark of desired perfection for our end user'.

For and on behalf of Designer Group Engineering Contractors Holdings DAC

Michael Stone
Group CEO



Date
25.01.2024